



## Radio Site Survey and Installation Guarantee

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AbeTech has a guarantee in regards to any 802.11b/g wireless site survey and installation performed solely by AbeTech. The guarantee includes the following:

- Wireless coverage in all areas specified by client in pre-installation discussions
- Wireless coverage adequate for application throughput required by client (if known)\*
- Configuration and documentation of wireless hardware
- Mounting of wireless hardware and documentation of mounting locations and specifics
- Post installation site survey to verify coverage requested is validated. Validation with client application if possible
- Report detailing summary of installation practices and events related to the installation
- Fees related to alteration to installed wireless infrastructure including, but not limited to labor, mounting equipment and hardware if system performance falls below initial requirements\*\*

\*Wireless throughput (speed) is subject to fluctuation due to:

- Increased wireless usage
- Increased wireless users
- Size of wireless transmission traffic levels
- Network hardware bandwidth limitations
- External sources of interference (cordless phones, microwaves, welders, competing WiFi components)
- Other natural occurrences

\*\*Alteration of infrastructure includes, but is not limited to:

- Addition of non-enterprise style wireless infrastructure components
- Physical movement, removal or addition of building infrastructure such as racking, product equipment, walls, etc.
- Unauthorized modification of wireless configuration settings
- Removal or damage to wireless infrastructure devices (access points, cables, lightning arrestors or antennas)
- AbeTech is not responsible for Ethernet cabling failures or hardware switch/hub failures but will assist in diagnosis of such issues for a fee

Performance issues related to application errors or any of the instances in notation \* or \*\* are subject to labor and/or hardware fees for system performance consultation, system improvement or re-installation.

*I have read and understand this guarantee:*

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Signature

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Date

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Company

Please fax completed form to 763.428.3166

9/13/2007

Radio Frequency Site Survey and Installation Guarantee.pdf